

King's Town Bank Notification for the Collection, Processing, and Use of Personal Data

Dear customer, since personal data collection involves your privacy rights, King's Town Bank Co., Ltd. (hereinafter the "Bank") shall fulfill the following notification items according to Article 8, Paragraph 1 of the Personal Data Protection Act to the extent necessary based on your interactions with the Bank. Please read carefully:

I. Purpose of collection:

Specific purposes listed in the attached table that comply with the business registration items of the Bank or the types of businesses that are permitted by law.

II. Categories of personal data collected:

Name, ID number, gender, date of birth, contact information, images, voice, mobile application (APP) and online media information (e.g., Facebook, LINE, IG information, including username, account, likes and comments sharing records, mobile device identifier, Internet Protocol (IP) address, Internet browsing history, Cookies, mobile device location, etc.), and other information as detailed in the relevant application form or contract (including various activities of the Bank), or information required for handling specific businesses (e.g., personal data collected from your previous insurance policies due to insurance business, personal data related to your phone number obtained from telecom operators through the use of electronic devices and communication equipment including, but not limited to, name, address, telephone, email, payment records, credit rating and personal data collected such as the designated transfer-in account and the number of designated times due to the application for the designated transfer business), and the personal data actually collected by the Bank from the relevant business, account or service between you and the Bank and from you or Third Party (e.g., Joint Credit Information Center, telecom operators or telecom authentication service providers).

III. Sources of personal data (applicable to indirect collection situations)

- (I) Data subject's statutory agent/assistant/guardian
- (II) Data subjects' own publicly or legally disclosed data
- (III) Policyholder / insured
- (IV) Third parties with a cooperative relationship with the Bank (e.g., Joint Credit Information Center, companies with cooperative promotion or agency relationships with the Bank, telecom operators, telecom authentication service providers, etc.)

IV. Period, territory, parties, and method of personal data utilization:

- (I) Period: The duration of the specific purpose for which the personal data is collected, the retention period stipulated by relevant laws and regulations or contracts (the Money Laundering Control Act, Business Entity Accounting Act, etc.), or the retention period required by the Bank for the execution of its business.
- (II) -Territory: The location of the parties listed in the use of personal data (Paragraph (3) below).
- (III) Parties: The Bank (including the outsourced institutions commissioned by the Bank to handle affairs), the institutions that use the data according to the laws and regulations, and other business-related institutions (e.g., correspondent banks, Joint Credit Information Center, Taiwan Clearing House, Financial Information Service Company and all participating units of its business, credit guarantee institutions, Central Deposit Insurance Corporation, persons who intend to acquire assets and liabilities from the Bank, The Life Insurance Association of the Republic of China, Non-Life Insurance Association of the Republic of China, Taiwan Insurance Institute, Taiwan Insurance Guarantee Fund, Taiwan Residential Earthquake Insurance Fund, Motor Vehicle Accident Compensation Fund, Institute of Financial Law and Crime Prevention, Trade-Van, National Health Insurance Administration, Financial Ombudsman Institute, insurance companies that have business dealings with the Bank, recipients of personal data that are not restricted by the central competent authority for the purpose of business, and other third parties that have special cooperative relationships with the Bank). Investigative authorities or financial supervisory authorities authorized by domestic and foreign laws and regulations (e.g., Financial Supervisory Commission, US Department of the Treasury, or Department of Justice). Social media or software service providers used by the Bank (LINE, Facebook, IG, Google, etc.). Parties agreed by you (e.g., the Bank's affiliated enterprises, companies that cooperate with the Bank to promote business, and the objects you trade with).
- (IV) Method: Automated machine or other non-automated means (including but not limited to written, electronic, or international transmission).

V. You shall enjoy the following rights to exercise the personal data that the Bank holds about you pursuant to Article 3 of the Personal Data Protection Act:

- (I) Except for the exceptions stipulated in Article 10 of the Personal Data Protection Act, you may request to inquire, request to review, or request a copy from the Bank. However, the Bank may charge a reasonable fee according to Article 14 of the Personal Data Protection Act.
- (II) You may request the Bank to supplement or correct. However, according to Article 19 of the Enforcement Rules of the Personal Data Protection Act, you must appropriately explain the reasons and facts.
- (III) If the Bank collects, processes, or uses your personal data in violation of the Personal Data Protection Act, you may request the Bank to stop collecting according to Article 11, Paragraph 4 of the Personal Data Protection Act.
- (IV) According to Article 11, Paragraph 2 of the Personal Data Protection Act, if there is a dispute over the accuracy of personal data, you may request the Bank to stop processing or using your personal data. However, according to the proviso of the same Article, this does not apply if the Bank is required to do so for the performance of its business and has noted the dispute or has obtained your consent.
- (V) According to Article 11, Paragraph 3 of the Personal Data Protection Act, when the specific purpose of the personal data collection desists or the deadline expires, you may request the Bank to delete, stop processing, or use your personal data. However, according to the proviso of the same Article, this does not apply if the Bank is required to do so for the performance of its business or has obtained your consent.

VI. If you wish to exercise the preceding rights stipulated in Article 3 of the Personal Data Protection Act, you can inquire about how to exercise them by contacting the Bank's customer service (06-213-5231) or contacting the business units during business hours.

VII. Impact of your refusal to provide personal data:

You are free to choose whether to provide relevant personal data and categories. However, if the personal data and categories you refuse to provide are necessary for business review or processing, the Bank may not be able to conduct the necessary business review or processing and may not be able to provide you with relevant services or provide better services. Please understand, and sincere apologies for the inconvenience.

- ※ This notice is now posted on the Bank's website (www.ktb.com.tw). It is a supplement and not a replacement. If the other personal data usage terms agreed between you and the Bank before are inconsistent with this notice, the items listed on this notice shall prevail.
- ※ **The Bank is entitled to revise this notice according to relevant laws and regulations or as the situation may require and may notify you of the revised content by means of speech, writing, telephone, text message, email, fax, electronic document, online announcement, or other means sufficient to notify you. If you continue to do business with the Bank, it shall be deemed that you have understood the revised content.**

※ [Annex]

Business Type	Business-specific purpose and code	Business common purpose and code
I. Deposit/Remittance	022 Foreign Exchange Business 036 Deposit and Remittance Business 067 Credit Card, Cash Card, Transfer Card, and Electronic Certificate Business 082 Borrower/Depositor Consolidated Management 112 Checks Clearance Business 181 Other registered services or services specified in the Articles of Incorporation	025 Crime prevention and criminal investigation (including, but not limited to, the execution of domestic and foreign anti-money laundering operations, cooperation in the global fight against terrorism, and fraud prevention)
II. Credit Business	022 Foreign Exchange Business 067 Credit Card, Cash Card, Transfer Card, and Electronic Certificate Business 082 Borrower/Depositor Consolidated Management 088 Credit approval & extension business 106 Credit Extension Business 111 Bill Business 126 Debt discount and purchase business 154 Credit 181 Other registered services or services specified in the Articles of Incorporation	040 Marketing (including joint marketing or cooperative promotion business) 059 Financial institutions collect, process, and use the information with respect to regulations and regulatory financial supervision needs (including the need to cooperate with the competent authorities' policy promotions).
III. Foreign Exchanges Business	022 Foreign Exchange Business 036 Deposit and Remittance Business 082 Borrower/Depositor Consolidated Management 088 Credit approval & extension business 106 Credit Extension Business 154 Credit 181 Other registered services or services specified in the Articles of Incorporation	060 Handling financial dispute 061 Financial supervision, administration, and inspection 063 Non-government agencies collect or process personal information under legal obligations
IV. Wealth Management	022 Foreign Exchange Business 036 Deposit and Remittance Business 044 Investment management 068 Trust 082 Borrower/Depositor Consolidated Management 166 Securities, futures, securities investment trust, and consulting services 094 Property management 181 Other registered services or services specified in the Articles of Incorporation	069 Management (e.g., notices, event announcements, tax returns for prizes, etc.) of contracts, contract-like arrangements, or legal relations (e.g., legal relationships arising from participation in the bank's activities, etc.) 090 Consumer/Customer management and services
V. Insurance Agency Business	001 Life and health insurance 065 Insurance brokerage, agency, and notarization 093 Property Insurance 181 Other registered services or services specified in the Articles of Incorporation	091 Consumer protection 098 Commercial and technology information 104 Account management and debt trading business
VI. Other registered services or services specified in the Articles of Incorporation or approved by the central competent authority	181 Other registered services or services specified in the Articles of Incorporation: electronic banking	135 Information (communication) services 136 Information (communication) and database management 137 Information/communication security and management 152 Advertisement or commercial behavior administration 157 Investigation, statistics, and

		research analysis 177 Other financial management 182 Other advising and consultant services
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